International Symposium "Internationalisation and Intercultural Competence in Higher Education: Quality and Innovation"

SUCTI: Internationalisation for all and all for internationalisation MARINA CASALS

Universitat Rovira i Virgili

SUCTI (Systemic University Change Towards Internationalisation) is the Internationalisation at Home response for administrative staff. While traditionally most internationalisation efforts have targeted students and academic staff, SUCTI aims at empowering the backbone of universities: its administrative staff. This is done by providing them with knowledge and skills related to their university's internationalisation process, at home, via a training course in their own language.

During the 3-year Erasmus+ funded SUCTI project (2016-2019), a complete two-step reference course on internationalisation at home for administrative staff has been developed, consisting of the training of SUCTI trainers, who in turn provide in-house courses for their colleagues at their home institutions. The interactive training methods used both in the TTT and the in-house courses plus the fact that each participant has to develop a practical proposal to make a positive change towards internationalisation from his/her own workstation provide tangible, visible and durable training results. After the SUCTI course administrative staff not only have gained knowledge and tools on internationalisation but are also convinced that each and every one of them can make a valuable contribution to this process.

The creation of a - still growing - network of training experts in Internationalisation at Home and the sharing and disseminating of know-how, materials, manuals and other results of the SUCTI project has generated a multiplying effect that helps HEIs from around the world to enhance their management, governance and innovation capacities in order to become truly international institutions.



