

Health chatbots give us the opportunity to create a new type of interaction with patients and health workers to answer questions about diseases and medical processes, receive advice on healthy lifestyle behaviors and get trained using validated information.

In the field of medical education, chatbots facilitate a new way of capacity-building, training and education of health workers and patients at scale through a personalized, fast and dynamic interface that can deliver the information the health worker needs directly, instead of having to search through static books or electronic files, or via the internet with information that may not be clinically validated.

*Chatbots 4 Global Health* is a new initiative launched by UniversalDoctor to develop chatbots to advance global health goals. It focuses on a variety of healthcare topics, particularly looking at, and the intersections between, Non-Communicable Diseases (NCDs) and Neglected Tropical Disease (NTDs), supporting patients, citizens and healthcare professionals around the globe.